

# LAMPIRAN

The screenshot shows a Google Scholar search results page for the query "pending klaim kemenkes". The search results are filtered to show "Artikel" (Articles) with approximately 96 results. The top results include:

- FAKTOR-FAKTOR PENYEBAB PENDING BERKAS KLAIM BPJS KESEHATAN DI RUMAH SAKIT: NARATIVE REVIEW** by WR RAHMA (2021). This article discusses factors affecting BPJS health insurance claim processing in a hospital setting.
- Analisis Faktor Penyebab Pending Klaim Akibat Koding Berkas Rekam Medis Pasien Rawat Inap Di RSUPN Dr. Cipto Mangunkusumo** by SF Nabila, MW Satti, and Y Tabrani (2020). This study analyzes the reasons for pending claims due to medical coding errors at RSUPN Dr. Cipto Mangunkusumo.
- Analisis Faktor Penyebab Pending Klaim BPJS Rawat Inap di RSUD dr. Abdoer Rahem Situbondo** by MP Milana (2022). This research focuses on pending claims for BPJS inpatient services at RSUD dr. Abdoer Rahem Situbondo.
- FAKTOR PENYEBAB PENDING KLAIM BPJS KESEHATAN PASIEN RAWAT INAP DI RUMAH SAKIT X PERIODE TRIWULAN I TAHUN 2022** by EK Kusma (2022). This study identifies factors causing pending claims for BPJS inpatient services during the first quarter of 2022.
- Analisis Faktor Penyebab Pending Klaim JKN Rawat Inap Berdasarkan** by [unintelligible] (2022).

The interface includes a search bar, filters for date and relevance, and options to sort by date or relevance. The bottom of the page shows a Windows taskbar with the date 3/5/2022 and time 1:25 PM.

## Lampiran 1 Pencarian Literature